



BANCO PICHINCHA C.A.
MIAMI AGENCY

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| FACTS | WHAT DOES BANCO PICHINCHA, C.A. - MIAMI AGENCY DO WITH YOUR PERSONAL INFORMATION? |
| Why? | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do. |
| What? | The types of personal information we collect and share depend on the product or service you have with us. This information can include: <ul style="list-style-type: none"> ▪ Social Security numbers or government-issued ID numbers and income ▪ account balances and transaction history ▪ employment information and credit information When you are <i>no longer</i> our customer, we continue to share your information as described in this notice. |
| How? | All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customer's personal information; the reasons Banco Pichincha, C.A. - Miami Agency chooses to share; and whether you can limit this sharing. |

| Reasons we can share your personal information | Does Banco Pichincha, C.A. - Miami Agency share? | Can you limit this sharing? |
|---|--|-----------------------------|
| For our everyday business purposes - such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes | No |
| For our marketing purposes – with providers we use to offer our products and services to you | Yes | No |
| For joint marketing with other financial companies | Yes | No |
| For our affiliates' everyday business purposes - information about your transactions and experiences | Yes | No |
| For our affiliates' everyday business purposes - information about your creditworthiness | No | We do not share |
| For nonaffiliates to market to you | No | We do not share |

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| Questions? | Call (305) 372-3601 or go to www.pichinchamiami.com |
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Who we are

Who is providing this notice?

Banco Pichincha, C.A. - Miami Agency

What we do

How does Banco Pichincha, C.A. - Miami Agency protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings

How does Banco Pichincha, C.A. - Miami Agency collect my personal information?

We collect your personal information, for example, when you

- open an account or perform transactions
- apply for a loan or give us your account information
- seek advice about your investments

We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.

Why can't I limit all sharing?

Federal law gives you the right to limit only

- sharing for affiliates' everyday business purposes – information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing.

Definitions

Affiliates

Companies related by common ownership or control. They can be financial and nonfinancial companies.

- *Our affiliates include companies with a Banco Pichincha or Banco Financiero name.*

Nonaffiliates

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- *Nonaffiliates we share with can include service providers such as data processors and companies that help us market our own products and third party products that may be of interest to you.*

Joint marketing

A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- *Our joint marketing partners include financial institutions such as companies that provide credit products and services*